



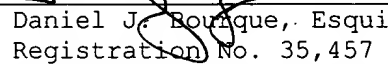
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Laurence J. Fromm
Serial No. : 09/595,697
Filed : June 12, 2000
For : Method and Apparatus For Controlling A
Contact Center
Attorney's Docket : CELLIT-005DX
Examiner :
Group Art Unit :

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Amendments, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on 7-19-06.

By


Daniel J. Bourque, Esquire
Registration No. 35,457
Attorney for Applicant(s)

INFORMATION DISCLOSURE STATEMENT
UNDER 37 CFR 1.97 and 1.98

Mail Stop Amendments
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

CONTENT OF INFORMATION DISCLOSURE STATEMENT 37 CFR 1.98

Pursuant to 37 CFR 1.98(a), this Information Disclosure Statement includes PTO Form 1449 listing all patents, publications, applications, or other information submitted for consideration by the Office and a copy of each patent, publication, application, or other information.

FILING OF INFORMATION DISCLOSURE STATEMENT 37 CFR 1.97

Filed Under 37 CFR 1.97(b)

[X] Pursuant to 37 CFR 1.97(b), this Information Disclosure Statement is being filed within (1) three months of the filing date of the above identified application, (2) within three months of the entry of the national stage of the above identified application, (3) before the mailing date of the first office action on the merits, or (4) before the mailing date of the first office action after the filing of a request for continued examination under 37 C.F.R. § 1.114. Accordingly, applicant(s) submits that no fee or certification is required.

Filed Under 37 CFR 1.97(c)

[] Pursuant to 37 CFR 1.97(c), this Information Disclosure Statement is being filed after the period specified in 37 CFR 1.97(b) and before the mailing date of any of a final action, a notice of allowance, or an action that otherwise closes prosecution in the application. Accordingly, applicant(s) submits either a Statement Under 37 CFR 1.97(e) or the fee set forth in 37 CFR 1.17(p), as indicated below.

Filed Under 37 CFR 1.97(d)

[] Pursuant to 37 CFR 1.97(d), this Information Disclosure Statement is being filed after the period specified under 37 CFR 1.97(c) and on or before payment of the issue fee. Accordingly, applicant(s) submits both a Statement Under 37 CFR 1.97(e) and the fee set forth in 37 CFR 1.17(p), as indicated below.

STATEMENT UNDER 37 CFR 1.97(e)
(check one)

[] The undersigned submits that each item of information contained in the information disclosure statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of the information disclosure statement.

[] The undersigned submits that no item of information contained in the information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in §1.56(c) more than three months prior to the filing of the information disclosure statement.

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FEE SET FORTH IN 37 CFR 1.17(p)

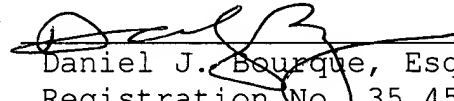
[] The information disclosure statement fee of \$180.00 set forth in 37 CFR \$1.17(p) is enclosed herewith.

The Commissioner is hereby authorized to charge payment of any additional fees associated with this communication or credit any overpayment to Deposit Account No. 02-3285.

Respectfully submitted,

Laurence J. Fromm

By


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Date: 7-19-00



Information Disclosure Statement - Section 2. FORM PTO - 1449 (Modified)
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Section 2. Form PTO - 1449 (Modified)

FORM PTO-1449 (Modified) U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary) (37 CFR 1.98(b))	Atty. Docket No. CELLIT-005DX	Serial No. 09/595,697
	Applicants Laurence J. Fromm	
	Filing Date June 12, 2000	Group

U.S. PATENT DOCUMENTS

EXAMINERS INITIALS	PATENT NUMBER	ISSUE DATE	PATENTEE	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	5 7 6 5 0 3 3	6/09/98	Miloslavsky	709	206	
	5 9 2 6 5 3 9	7/20/99	Shtivelman	379	266.01	
	5 9 4 6 3 8 7	8/31/99	Miloslavsky	379	265.12	
	5 9 5 3 3 3 2	9/14/99	Miloslavsky	370	352	
	6 0 2 1 4 2 8	2/01/00	Miloslavsky	709	206	
	6 0 4 4 3 6 8	3/28/00	Powers	707	2	
	6 1 0 8 7 1 1	8/22/00	Beck et al.	709	242	
	6 1 3 8 1 3 9	10/24/00	Beck et al.	709	202	
	6 1 6 7 3 9 5	12/26/00	Beck et al.	707	3	
	6 1 7 0 0 1 1	1/02/01	Macleod Beck, et al.	709	224	
	6 1 7 5 5 6 3	1/16/01	Miloslavsky	370	352	
	6 1 7 5 5 6 4	1/16/01	Miloslavsky	370	352	
	6 1 8 5 2 9 2	2/6/01	Miloslavsky	379	265.01	
	6 3 4 5 3 0 5	2/5/02	Beck et al.	709	242	
	6 3 8 9 0 0 7	5/14/02	Shenkman et al.	370	352	
	6 3 9 3 0 1 5	5/21/02	Shtivelman	370	352	
	6 7 3 2 1 5 6	5/4/04	Miloslavsky	709	206	
	5 5 5 5 1 7 9	9/10/96	Koyama	700	95	
	5 9 5 3 4 0 5	9/14/99	Miloslavsky	379	265.01	
	6 0 0 2 7 6 0	12/14/99	Gisby	379	266.01	
	6 0 4 4 1 4 5	3/28/00	Kelly et al.	379	265.02	
	6 0 6 7 3 5 7	5/23/00	Kishinky et al.	379	265.02	
	6 3 7 3 8 3 6	4/16/02	Deryugin et al.	370	352	

FOREIGN PATENT OR PUBLISHED FOREIGN PATENT APPLICATION

DOCUMENT NUMBER	PUBLICATION DATE	COUNTRY OR PATENT OFFICE	CLASS	SUBCLASS	TRANSLATION yes no

OTHER DOCUMENTS (Including Author, Title, Date, Relevant Pages, Place of Publication***)**

EXAMINER	DATE CONSIDERED
EXAMINER: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	